



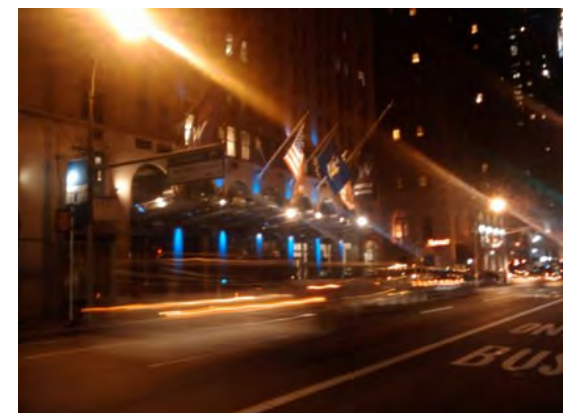
New York/New Jersey
Metropolitan Section

ASQ New York/ New Jersey Metropolitan Section

Leadership Continuity Meeting

September 1, 2011

Affinia Hotel, Manhattan



The incoming Executive Leadership Team has had a productive “off season”

ACCOMPLISHMENTS

- Masterplanning sessions to develop Purpose and Principles
- Objective Setting Workshops
 - Committee Sufficiency Meeting
- Linkage with Xianxi Quality Bureau, China

FORTHCOMING

- Objective Setting Workshop II (Sept/Oct)
- Link with ASQ Healthcare Division

Host to China Quality Bureau – Xianxi Province

- Shared best practices and exchanged dialog on how our groups handle quality methods.
- Representatives from government bureau of quality for Xianxi province.



Why be Purpose and Principle Driven?

- There are many objectives that the section would like to support, but time and resource constraints require prioritization for effective execution.
- **Purpose** – Our Vision, defines why we exist as a section and what our ultimate service to the profession aims to become.
- **Principles** – Guidelines by which the Section can prioritize the types of activities and initiatives that we wish to invest resources in.

ASQ Metropolitan will be guided by our **Purpose**

- The ASQ New York/ New Jersey Metropolitan Section is a **principles based** organization that serves to advance the reputation, theory and practice of quality and the quality profession.
- We will promote the growth of the profession through multi-disciplinary and cross-functional interaction throughout the quality field and the allied arts & sciences.

The Purpose will be deployed by adhering to our Principles

- **Collaborate** with other sections, divisions and organizations.
- **Promote** and further understanding of quality and the quality profession .
- **Drive** the growth and advancement of the section through customer service.
- **Invest** in the future of our section and its membership.
- **Guide** the activities of the section per the ASQ Code of Ethics
- **Build** the talent pipeline through all levels of the quality profession through fostering, teaching, learning, and mentoring.
- **Operate** the activities of the section with procedural and fiscal responsibility.
- **Execute** the activities of the section in a disciplined, goal-oriented, and measureable manner.
- **Respect & Recognize** the time of our members and our member leaders and utilize volunteer leadership as the driver for continuous improvement.



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Metropolitan Section

We will use our Principles to deliver objectives that are measurable and support our Purpose. Objectives will be set at a series of objective setting workshops.

- Section Level Metrics:
 - Critical measures that define the health of the section:
 - Membership Growth/ Retention
 - Collaboration
 - Fiscal Health
 - Execution of Committee Metrics
- Committee Level Metrics:
 - Top 3 Critical Measures to be defined by the Executive Leadership Team and the respective Committee Chairs

Improved communication to general membership will increase level of engagement, attraction of talent, and widen reach of the Section

- Monthly Scorecard showing results of our Section measurables, our goals, and if we're on track/ off track.
 - Off track may indicate that we need additional help
 - Recruit active members who are willing to contribute their expertise
 - Recognize those members who are contributing to the Section's growth and broadly, that of the quality profession.
- “Snapshot” of the activities of the section—we are en energized, results-driven volunteer group

New Meeting Formats

- **Executive Leadership Team** (*monthly/bi-monthly in person or teleconference*)
 - Chair, Vice-Chair, Treasurer, Secretary, Past-Chair
- **Extended Leadership Team** (*bi-monthly or quarterly in person or teleconference*)
 - Executive Leadership Team + Committee Chairs
- **General Section Meetings** (*monthly*)
 - Section updates on activities
 - Present our scorecard results to the members
 - Focus is on dinner speaker, networking, membership growth and retention
- **Section Leaders & Student Leaders**
 - Leadership representation at Section and Student meetings

Upcoming Masterplanning Activities

- Complete Committee Sufficiency Evaluation
- Objective Setting Workshop – Committee-Focus
- September 13 Section Event at Mercedes-Benz
 - Present overview of Metro section
 - Present our Purpose and Principles
- Scorecard development based on outputs from Objective Setting Workshop(s).
- Linkage with ASQ Healthcare Division